

系別：公共行政學系

科目：行 政 學

准帶項目請打「V」	
α	簡單型計算機

本試題共 / 頁

壹、解釋名詞（每題 5 分）

1. Total Quality Management
2. Woodrow Wilson
3. Bounded Rationality
4. Policy Network
5. Privatization
6. Social Capital

貳、申論題

1. 現代資訊科技發展對公共行政帶來哪些層面的影響？試分別從組織結構、行政決策以及隱私權保障三個層面說明之。（20 分）
2. 在行政學發展過程中，曾有所謂「新公共行政」(new public administration)的出現，試就以下問題分別論述：(1)其形成背景為何？(2)主要論點有哪些？(3)個人對新公共行政的評價為何？（25 分）
3. 試扼要說明下面這段話的意思，並針對其內容加以評析。（25 分）

Government shouldn't be run like a business; it should be run like a democracy. Across this country and around the world, both elected and appointed public servants are acting on this principle and expressing renewed commitment to such ideals as the public interest, the governance process, and expanding democratic citizenship. As a result, they are learning new skills in policy development and implementation, recognizing and accepting the complexity of the challenges they face, and treating their fellow public servants and citizens with renewed dignity and respect. Public employees are feeling more valued and energized as this sense of service and community expands.