淡江大學 95 學年度轉學生招生考試試題

系別:企業管理學系二年級

科目:管理學

14-1

准帶項目請打「V」 簡單型計算機 本試題共 / 百

一.選擇題:15%

1.()The handing down of decision-making authority to organization is:
(a)formalization (b)decentralization(c)centralization (d)span of control

2.() A statement of the minimum acceptable qualifications that an incumbent must possible to perform a given job successfully (a)job specification (b)job description (c)job evaluation (d)job design

3.()The number of subordinates a manager can supervise efficiently and effectively is (a)delegation (b)unity of command (c)span of control (d)decentralization

4.()e-Bay 公司在民國 91 年來台灣發展,首先併購買賣王拍賣網站的做法屬於哪一種層級的策略(a)公司整體策略(b)事業策略(c)功能策略

5.()成功的組織發展的變革過程: (a)change →unfreezing→re-freezing (b) unfreezing →change→re-freezing (c)re-freezing →change →unfreezing (d)unfreezing → re-freezing →change

二.解釋名詞 40%

1.Outsourcing

2.M-form organization

3. Assessment center

4.PEST analysis

5.Learning organization

6.Job rotation

7.SWOT analysis

8.Stress interview

9.TQM

10.Job analysis

三. 問答題 45%

- 1 請描述工作特性模式和它的用途 10%
- 2.請描述 BCG 矩陣中的四個各項限.以及位於各項限的事業應採行的策略.15%
- 3.請舉出三種激勵理論.並請分別描述之.15%
- 4.請描述管理者權力的種類.5%